Reflections on Enforcing the ADA  
**Keynote Speaker: John Wodatch, U.S. Department of Justice (Retired)**

### SESSION 1  
**10:45 AM - 12:15 PM**

**B: What Every ADA Coordinator Should Know**  
**Presenter: Alison Everett, City of Pasadena**

All too often, the designation of ADA Coordinator is a task assigned to someone with a full-time position that focuses on everything else besides accessibility. This makes compliance a challenge at best and a seemingly insurmountable mountain at least. This session will cover a basic strategy for getting started as a new ADA Coordinator, as well as explore methodologies for success with no team and little organizational support.

**B: Top Title II Cases: A Year in Review**  
**Presenter: Barry Taylor, Equip for Equality**

This session will provide an in-depth review of the top Title II ADA cases and settlements from the past year. This session will include cases about healthcare, education, voting, community integration, criminal justice and transportation. In addition to reviewing the specific facts and ruling in each case and settlement, there will also be a discussion of the impact these cases may have on future ADA litigation.

**B/C: Overview of the 2010 ADA Standards for Accessible Design**  
**Presenter: Bill Botten, U.S. Access Board**

Existing facilities, plumbing, door maneuvering clearances, and more! Learn about the concepts and elements in the 2010 ADA Standards from one of the top national experts.
B: Public Rights of Way Accessibility  
*Presenter: Juliet Shoultz, U.S Access Board*

The Proposed Guidelines for Pedestrian Facilities in the Public Right-of-Way addresses the accessibility of pedestrian facilities such as sidewalks, shared use paths, and other elements located in the public right-of-way. This session will include an update of the status of the rulemaking process and a discussion of the best practices for States and local agencies to make their sidewalks, shared use paths and street crossings accessible.

B/C: Overview of the 2010 ADA Standards for Accessible Design II  
*Presenter: Bill Botten, U.S. Access Board*

Even more on existing facilities, plumbing, door maneuvering clearances, and more! Learn about the concepts and elements in the 2010 ADA Standards from one of the top national experts.

C: Websites and the ADA: Access in the Digital Age  
*Presenter: Barry Taylor, Equip for Equality*

When the ADA was enacted in 1990, the internet had not yet become such an important part of people's lives, including people with disabilities. Now that the internet is such an integral tool for businesses, courts have been grappling with how the ADA applies to websites. This session will first discuss the legal theories applying the ADA to websites and how the Department of Justice has handled this issue. Then, there will be a review of recent case law and settlement agreements analyzing website accessibility, with a primary focus on cases involving Title III entities.

D: Recommendations from the Department of Homeland Security's (DHS) Office of Civil Rights and Civil Liberties (CRCL) to Offices of Emergency Management after the Disasters of 2017  
*Presenter: Brian Parsons, U.S. Department of Homeland Security*

Following the major hurricanes and wildfires of 2017, the Department of Homeland Security’s Office for Civil Rights and Civil Liberties (CRCL) and the Federal Emergency Management Agency (FEMA) conducted listening sessions in a number of areas of the country that were heavily impacted by these disasters. The purpose of the listening
sessions was to hear about concerns and experiences related to the impact of the disasters on individuals with disabilities and others with access and functional needs. After better understanding these experiences, CRCL issued a set of recommendations to state, local, territorial, and tribal emergency managers to improve the delivery of disaster assistance to disaster survivors with disabilities before, during, and after disasters. This session will review those recommendations and identify federal resources and tools that complement the recommendations.

**SESSION 3**  
3:15 – 4:45 PM

**B/C: Effective Communication**

**Presenter: Michael Richardson, Northwest ADA Center**

Effective communication continues to be an uncharted territory for many people when it comes to providing equal information access for people with disabilities. Effective communication not only applies to the people with disabilities that need equal access of information, it also applies to the general population. Often the informative messages that are thought to be accessible are often inaccessible for some people. This workshop will augment layers of effective communication that meet the needs of people with disabilities, including intellectual, cognitive, and sensory (hearing and vision) disabilities. This session will include the tools to ensure the preparations, deliverables, positioning, and solutions to enact messaging that is both more accessible and effective for everyone else.

**B: Recreation Accessibility**

**Presenter: Bill Botten, U.S. Access Board**

It’s time for the fun stuff. Design standards issued under the Americans with Disabilities Act apply to the construction and alteration of recreation facilities. This session will highlight the requirements that apply to amusement rides, recreational boating facilities, fishing facilities, golf and miniature golf courses, play areas, sports facilities, and swimming pools and spas.
C: Aging, Disability and Healthcare

*Presenter: Sarah Steenhausen, The SCAN Foundation*

California’s population age 65 and older will nearly double by 2030, increasing by four million people-- all the while becoming more racially and economically diverse. This demographic shift will impact all areas of the service delivery system – including health care, long-term services and supports (LTSS), housing, transportation, workforce and others. Further, this demographic shift will impact not only older adults, but also younger people with disabilities who also rely on the range of services and supports necessary to live with dignity and independence. This session will explore population aging, the intersection with disability, its impact on the broader health care and related service delivery systems and- most importantly- how the system can be redesigned to meet the needs of people first.

D: Accessibility of Transportation Facilities and Vehicles

*Presenter: Juliet Shoultz, U.S Access Board*

This presentation will provide an overview of how disabled people experience healthcare and discuss common barriers to care that contribute to health disparities. It will also discuss how the Americans with Disabilities Act affects health care delivery and how various federal and other initiatives are spurring states and managed care health plans to facilitate accessibility among their network providers. Recent published research on certain California innovations aimed at improving care will also be presented.

**TUESDAY: SESSION 4**

A: Accommodating Employees with Disabilities under the ADA and FEHA

*Presenter: Alexis Alvarez, Legal Aid at Work*

The Americans with Disabilities Act (ADA) and California’s Fair Employment and Housing Act (FEHA) require that employers provide accommodations for applicants and employees with disabilities to remove workplace barriers and provide equal employment opportunity. For many employers, understanding when and how they must comply can be complex. This session will help you to develop effective policies, procedures, and best practices that can assure full compliance. It will examine ways to
successfully respond to reasonable accommodation requests and needs in order to create a productive work environment for all employees.

**B/C: Effective Communication in Healthcare**

**Presenter: Michael Richardson, Northwest ADA Center**

The Americans with Disabilities Act (ADA) requires equal access to health care services and the facilities where the services are provided. Private hospitals or medical offices are covered by Title III of the ADA as places of public accommodation. Public hospitals and clinics and medical offices operated by state and local governments are covered by Title II of the ADA as programs of the public entities. Through the Barrier-Free Health Care Initiative, U.S. Attorneys’ offices and the Department of Justice’s Civil Rights Division have targeted their enforcement efforts on a critical area for individuals with disabilities – access to medical services and facilities. Recent and past court cases show that healthcare access for people who are deaf or hard of hearing remains a primary and ongoing concern.

**D: Emergency Management Policy and Research**

**Presenter: Lewis Kraus, Pacific ADA Center**

This session will review findings from new research conducted by New York University and the Pacific ADA Center on what local emergency managers in federal region 9 say they have done and can do to include people with disabilities in emergency planning, response, recovery, and mitigation. Crucial information about disability inclusion in emergency management and the structural needs of local offices to achieve this was discovered.

**SESSION 5  10:45 AM - 12:15 PM**

**A: Overview of Recent Employment Cases**

**Presenter: Nicole St. Germain, U.S. Equal Employment Opportunity Commission**

Recently, courts across the country have decided a number of significant Americans with Disabilities Act (ADA) cases. This session will provide a review of the top recent ADA cases covering employment issues under ADA Title I. In addition to reviewing the specific facts and ruling in each case, this session will touch on the impact these cases may have on future ADA litigation.
B: ADA Title II: Access to Programs, Services, and Activities
Presenter: Alison Everett, City of Pasadena
The ADA is about more than just grab bars and curb ramps, it’s about civil rights. As part of the first comprehensive legislation ensuring the civil rights of people with disabilities, Title II of the ADA serves to make accessible the programs, services, and activities of state and local governments. This session will examine the accessibility of programs, services, and activities as it relates to non-architectural aspects of an entity’s operations.

C: Barrier-Free Health Care under the ADA
Presenter: Christina Galindo-Walsh, U.S. Department of Justice
From community clinics to hospitals, accessible health care is critically important for people with disabilities. In this session, attorneys from the U.S. Department of Justice will discuss their recent settlement agreements addressing barriers to health care accessibility, including facility access, effective communication, service animals, and refusals to provide care.

D: Recovery After Disasters & Individuals with Disabilities - What We Know and What We Do Not
Presenter: Dr. Laura Stough, Center on Disability and Development, Texas A&M University
Of the phases of the disaster cycle, the recovery phase is the longest but the least explored with respect to the experiences of people with disabilities. This session will provide an overview of what research reveals about the needs of people with disabilities and their families’ post-disaster. Barriers to the recovery process as well as the resource and service roles of state and local agencies, FEMA, and voluntary organizations post-disaster will be discussed.

SESSION 6  1:30 – 3:00 PM

A: Myths, Fears & Stereotypes of Hiring & Retaining Workers with Disabilities
Presenter: Nicole St. Germain, U.S. Equal Employment Opportunity Commission
The employment provisions of the Americans with Disabilities Act (ADA) prohibit discrimination against both applicants and employees with disabilities. Yet many myths, fears and stereotypes about people with disabilities persist among hiring managers and
employers of all sizes. This session will dispel some of those myths and fears and replace them with facts about how competent, reliable, productive and loyal workers with all types of disabilities can be.

**B/C: ADA Update by the U.S. Department of Justice**

**Presenter: Christina Galindo-Walsh, U.S. Department of Justice**

Attorneys from the U.S. Department of Justice will discuss the different tools they use to advance ADA compliance and explain their most recent settlement agreements under Titles I, II, and III of the ADA.

**C: Parking Requirements Under the ADA and California Building Code**

**Presenters: William Amor, Amor Architectural Corporation; Don Risdall, Pacific ADA Center**

People who use mobility devices benefit from the extra space provided by a properly configured accessible parking space. There are slight variations between the requirements in federal standards and state codes. This session will review the parking requirements under the Americans with Disabilities Act, Fair Housing Act, and the corresponding requirements of the California Building Code. It will also address the confusion between Electric Vehicle Charging Stations and parking spaces.

**D: Regional Transportation Accessibility**

**Presenters: Joy Hammel, University of Illinois, Chicago; Dina Garcia & Cynde Soto, Communities Actively Living Independent & Free; Armando Roman, Los Angeles Metro**

Use of transportation is an important indicator for community participation and has been identified as one of the biggest barriers for people with disabilities. The Americans with Disabilities Act Participation Action Research Consortium (ADA-PARC; adaparc.org ) has been documenting equitable access to public transportation systems for citizens with disabilities to highlight disparities and promising practices across the country. This session will focus on different ways to show this access, including public census data on how people commute to work, results of a national transportation access survey with 1700 people with disabilities, and GIS visual maps that show the percentage of people with disabilities that live within ½ mile of public train/rail and ¼ mile of public bus systems at the city and neighborhood community levels. New maps have been created to also show transportation access at the regional level, such as across the Bay Area or Los Angeles.
regions. Strategies for using this information to inform transportation planning, resource allocation, and systems and policy changes to improve transportation access will be shared, highlighting experiences of local and state level systems change initiatives.

SESSION 7  3:15 – 4:45 PM

A: Leave as a Reasonable Accommodation  
**Presenter: Alexis Alvarez, Legal Aid at Work**  
This session will take an in-depth look at key areas where reasonable accommodations under the Americans with Disabilities Act (ADA) and California Fair Employment and Housing Act (FEHA) intersect with leave rights under the Family Medical Leave Act and California Family Rights Act, causing confusion for both employers and employees.

B/C: Get the Scoop on Digital Accessibility!  
**Presenter: Marsha Schwanke, Southeast ADA Center**  
Access to the Web is vital in daily life, work, and play, but inequality and "missing pieces" proliferate for people with disabilities. Review the basic “corners” and relevant laws, cases, and guidelines for digital accessibility. Discover resources and practical solutions to help you provide more accessible materials and experiences to a diverse audience.

B/C: Service Animals  
**Presenters: Jan Garrett, Pacific ADA Center; Keith Miller, Southern California Resource Services**  
Animals that provide a service or emotional support/companionship are defined and viewed differently under the Americans with Disabilities Act, the Fair Housing Act and the Air Carriers Access Act. This session will focus specifically on the rights and responsibilities of both individuals with disabilities who have the animals, and the entities where the animals are present. It will cover the differences between service and emotional support or companion animals, what types of animals are allowed in which setting, when a service animal may be a reasonable accommodation in employment, what documentation can be required or requested, and when a service animal can be refused.
B/C: Additions and Changes in the 2019 California Building Code

Presenter: Susan R. Moe, Division of the State Architect

This session will cover the amendments to the 2019 Triennial Edition of the California Building Code in; Chapter 1 Scope and Administration, Chapter 2 Definitions and Chapter 11B Accessibility to Public Buildings, Public Accommodations, Commercial Buildings and Public Housing. The amendments include scoping and technical provisions for adult changing facilities, public housing and transfer type showers. In addition, the session will include a brief preview of the proposed code changes that are under development for the current rulemaking cycle.