



Consumer Guide



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National Deaf-Blind Equipment Distribution Program

The FCC’s National Deaf-Blind Equipment Distribution Program provides equipment needed to make telecommunications, advanced communications and the Internet accessible for people who have significant combined vision and hearing loss. Through the program, also known as iCanConnect, qualified low-income deaf-blind residents of all 50 states, Washington D.C., Puerto Rico and Guam can receive free accessible communications equipment. Installation, training and other technical support, including individual assessments of each consumer’s specific accessibility needs, are also available.

Who is eligible to receive equipment?

Low-income individuals who are deaf-blind are eligible to receive equipment. Applicants must provide verification of their status as low-income and deaf-blind.

Under the Helen Keller National Center Act, a “deaf-blind” individual must have a vision loss and a hearing loss that, combined, cause extreme difficulty in attaining independence in daily life activities, achieving psychosocial adjustment or getting a job.

Income eligibility requirements – not more than 400% of the Federal Poverty Guidelines – are outlined in the following chart:

2017 Federal Poverty Guidelines			
Number of persons in family/household	400% for everywhere, except Alaska and Hawaii	400% for Alaska	400% for Hawaii
1	\$48,240	\$60,240	\$55,440
2	\$64,960	\$81,160	\$74,680
3	\$81,680	\$102,080	\$93,920
4	\$98,400	\$123,000	\$113,160
5	\$115,120	\$143,920	\$132,400
6	\$131,840	\$164,840	\$151,640
7	\$148,560	\$185,760	\$170,880
8	\$165,280	\$206,680	\$190,120
For each additional person, add	\$16,720	\$20,920	\$19,240

Source: U.S. Department of Health and Human Services (<https://aspe.hhs.gov/poverty-guidelines>)

What type of equipment is available?

The equipment distributed through the program is designed to make communication accessible using: wireline and wireless telephones; internet-based voice communication; e-mail; instant messaging; interoperable video conferencing services; and internet information services. The equipment may be mainstream or specialized hardware, software or applications and must meet the needs of the deaf-



blind individual to achieve access. Equipment warranties, maintenance and repairs may also be provided if funding is available.

How else does a certified program help?

In addition to distributing equipment, certified programs:

- Inform their communities about the program.
- Verify that applicants are eligible to receive equipment.
- Assess each applicant's communications equipment needs.

Certified programs may also help install and provide training for distributed equipment.

How do I find the certified program that serves my state?

To find the NDBEDP certified program in your state, go to www.icanconnect.org/partners.php, or call the FCC:

- Voice: 1-888-CALL-FCC (1-888-225-5322)
- TTY: 1-888-TELL-FCC (1-888-835-5322)
- Videophone: 1-844-432-2275

Give us your feedback

We want to hear from you. Tell us how the NDBEDP helped you or someone you know. Also, let us know how you think the program can be improved or what new types of technologies should be included for distribution. Send email to dro@fcc.gov.

Accessible formats

To request this article in an accessible format - braille, large print, Word or text document or audio - write or call us at the address or phone number at the bottom of the page, or send an email to fcc504@fcc.gov.

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